Agents & Brokers: Selling in the Marketplace

HealthCare.gov

Key Policy Updates, New Tools, and Enhancements

The **Marketplace Weekly Digest** is your weekly update on the Marketplace, including announcements and important dates and deadlines for agents and brokers.



Special Announcements

Key policy updates: (1) Consumers can request <u>same day</u>
 <u>Marketplace coverage termination</u>; (2) consumers affected by a
 Federal Emergency Management Agency (FEMA)-declared
 emergency and were not able to enroll in coverage when otherwise
 qualified to do so <u>can qualify for a special enrollment period (SEP)</u>;
 and (3) <u>short-term</u>, <u>limited-duration health insurance coverage is</u>
 available now.



Plan Year 2019 Registration and Training

- Get ready to assist Marketplace consumers by completing <u>plan year</u> 2019 Marketplace registration and training.
- There are plenty of resources at your disposal to walk you through
 the registration and training steps, including registration and
 training tip sheets for <u>new</u> and <u>returning</u> agents and brokers, two
 computer-based trainings (CBTs) that include step-by-step
 instructions for <u>new</u> and <u>returning</u> agents and brokers on how to
 complete registration and training, <u>a guide to help you prepare your</u>
 computer for the technical requirements of the Marketplace Learning

<u>Management System (MLMS)</u>, and more on the <u>Agents and Brokers</u> Resources webpage



New Tools and Enhancements

- This searchable database lets you look up your Marketplace registration status.
- The <u>Agents and Brokers Frequently Asked Questions (FAQs)</u>
 webpage organizes questions by category so that you can quickly find
 the answers you're looking for.



Help Consumers in Need All Year

- Since the 2018 Open Enrollment Period has ended, consumers can now enroll in or change a Marketplace plan only if they have a life event that qualifies them for an <u>SEP</u>. As a registered agent or broker, you can assist with these types of circumstances.
- The <u>Small Business Health Options Program (SHOP)</u> is also currently open.



Routine Reminders

- Please double-check to be sure that your MLMS profile lists the correct <u>Web-based</u> or <u>Business Entity National Producer Number</u> (<u>NPN</u>), if applicable.
- If you're not the legal representative of the Web-based Entity NPN on your profile, <u>these steps</u> detail how to remove the NPN from your profile.
- If you're not the legal representative of the Business Entity NPN on your profile, <u>these steps</u> detail how to remove the NPN from your profile.

<u>This resource</u> details who to contact if you have Marketplace-related questions or concerns.

